



Namoi Mining Pty Ltd - Sunnyside Coal Mine
2012 Complaints Register

Method	Date/Time of Complaint	Nature of Complaint	Investigation	Action Taken / Follow-up
Text message to Sunnyside Complaints Line	25/01/2012 11:48am	Blast on the 25 th January 2012 shook the complainant's house. Described as significant explosion that shook his house.	Complaint raised with Sunnyside Project Manager. Review of blast monitoring results at monitors in closer proximity to the blast site indicated compliance with both overpressure and vibration at all points. Cloud conditions may have exacerbated overpressure impacts, however, were well below consent criteria and it was deemed appropriate to proceed with the blast at the time. Delaying the blast may have resulted in worse conditions due to predicted rain and the potential for post blast fume that this would create.	Complainant advised no requirement to respond to the complaint. He requested that the complaint be placed on the public record only.